

Deborah.Easterling

238564

From: Deborah.Easterling
Sent: Wednesday, August 22, 2012 4:09 PM
To: 'Amy.Massey@kimley-horn.com'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Massey,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Amy.Massey@kimley-horn.com [<mailto:Amy.Massey@kimley-horn.com>]
Sent: Wednesday, August 22, 2012 1:01 PM
To: PSC_Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

The attached file is the filled-out form. Please open it to review the data.



* Required Fields

Date: * 8-22-12

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Amy Massey

Mailing Address * 3051 Point Clear Drive

City, State Zip * Tega Cay, SC 29708 Phone * 704-287-3304

E-mail willnamys@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

This company has been awarded rate increases in the past, and these increases should have been allocated to PROPER system maintenance as previously indicated, while also providing the means to maintain a reasonable rate structure. It is apparent that the funding from the past increases have NOT been used to appropriately maintain our water and sewer infrastructure.

In addition, the proposed increase amount is extreme and unreasonable- and such an increase would degrade the quality of life for the company's customers in terms of significantly adding to the high costs already in place for water/sewer service... especially in light of the low levels of service provided by the company.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No.